



COMPLETED PROJECT TITLES	PROJECT LEADS	IMPACT
<b>Service quality at national botanical gardens (SANBI) - 2019</b>	Prof UP Herman and Dr SC Bouwer	<b>Technical Reports for SANBI</b> <ul style="list-style-type: none"> <li>Bouwer, S.C. &amp; Hermann, U.P. 2019. <i>Visitor profile of visitors to the Lowveld National Botanical Gardens</i>. Pretoria: Centre for Sustainable Tourism, Department of Tourism Management, Tshwane University of Technology (unpublished).</li> <li>Hermann, U.P. &amp; Bouwer, S.C. 2020. <i>Visitor profile of the Pretoria National Botanical Gardens</i>. Pretoria: Centre for Sustainable Tourism, Department of Tourism Management, Tshwane University of Technology (unpublished).</li> </ul> <b>Article:</b> <ul style="list-style-type: none"> <li>Hermann, U.P &amp; Bouwer, S.C. 2023. Motives to Visit Urban Ecotourism Sites: A Study of A Botanical Garden in South Africa. <i>Journal of Environmental Management and Tourism</i>, (Volume XIV, Spring), 2(66): 564 - 575. DOI: 10.14505/jemt.v14.2(66).25</li> </ul>
<b>Sustainable supply chain management practices on tourism operational performance in south Africa 2018- 2019</b>	Dr PPS Sifolo	<b>Articles:</b> <ul style="list-style-type: none"> <li>Molefe, L.P., Tauoatsoala, P., Sifolo, P.P.S., Manavhela, P. and Henama, U.S., 2018. The effects of tourism supply chain management practices on tourism operations in Pretoria, South Africa. <i>African Journal of Hospitality, Tourism and Leisure</i>, 7(2), pp.1-12.</li> <li>Sifolo, P.P., Molefe, L.P., Henama, U.S., Tauoatsoala, P. and Manavhela, P., 2019. Investigating the supply chain drivers and barriers in the tourism industry in Pretoria. <i>Journal of Transport and Supply Chain Management</i>, 13, p.8.</li> <li>1 Conference Presentation: DaNang – no conference proceedings</li> </ul> <p>4 lecturers involved and 15 B-Tech students graduated</p>
<b>South African problem gamblers' gambling</b>	Dr R Naudé-Potgieter	<b>Technical report</b>

<b>behaviour after Covid-19 - 2021</b>		<ul style="list-style-type: none"> <li>Naudé-Potgieter, R. 2023. South African Problem Gamblers gambling behaviour post Covid-19. Pretoria: Centre for Sustainable Tourism, Department of Tourism Management, Tshwane University of Technology (unpublished).</li> </ul> <p><b>Conference paper</b></p> <ul style="list-style-type: none"> <li>Paper to be presented at the AHTMM conference in 2025.</li> </ul>
<b>The multifunctional E-Sports venue, a place to learn and a place to play: A case study - 2022</b>	Dr R Naudé-Potgieter	<p><b>Technical report</b></p> <ul style="list-style-type: none"> <li>Naudé-Potgieter, R. 2023. eSports event – Parents feedback. Pretoria: Centre for Sustainable Tourism, Department of Tourism Management, Tshwane University of Technology (unpublished).</li> <li>Mahlangu, N. and Naudé-Potgieter, R., 2024, January. The Growing Popularity of eSports Events: Insights from Parents. In <i>ENTER e-Tourism Conference</i> (pp. 218-227). Cham: Springer Nature Switzerland.</li> </ul>
<b>The impact of Covid19 pandemic on tourism SMME's - Probable innovations, interventions and change in policy - 2022</b>	Prof NN Tshipala and Ms J Mangwane	<ul style="list-style-type: none"> <li>The Covid 19 pandemic and the tourism accommodation subsector: impacts, suggestions and experiences (EURREC, 4th Open Scientific Conference, Athens, Issue ISBN 978-80-907553-3-8)</li> </ul>
<b>Work Readiness of Diploma and Advanced Diploma students, a critical analysis – 2023</b>	Dr R Naudé-Potgieter	<ul style="list-style-type: none"> <li>Paper currently under review with the Journal of Teaching and Learning for Graduate Employability</li> </ul>
<b>Delineating the motivation and expectations of South African eSports event participants and spectators - 2023</b>	Dr R Naudé-Potgieter	<p><b>Technical report</b></p> <ul style="list-style-type: none"> <li>Naudé-Potgieter, R. 2023. eSports event – Parents feedback. Pretoria: Centre for Sustainable Tourism, Department of Tourism Management, Tshwane University of Technology (unpublished).</li> <li>Naudé-Potgieter, R., 2024. A Needs Analysis of Mothers Travelling with Their Families in South Africa Check for updates. In <i>Recent Advancements in Tourism Business, Technology and Social Sciences: 10th International Conference, IACuDiT, Crete, Greece, 2023-Vol. 2</i> (Vol. 2, p. 445). Springer Nature.</li> </ul>

<b>An analysis of a South African eSports event and the opportunities for the Tourism industry - 2023</b>	Dr R Naudé-Potgieter	<ul style="list-style-type: none"> <li>MSSA Management decided against study being conducted</li> </ul>
<b>Visitor expectations and perceptions at a heritage site within a South African National park</b>	UP Hermann	<p><b>Conference papers:</b></p> <ul style="list-style-type: none"> <li>Hermann, U.P. &amp; Cilliers, C.D. 2022. Exploring the perceived experiences of visitors to a natural history museum in the Kruger National Park. Southern Africa Institute for Management Scientists (SAIMS) Conference, Mpekwani, South Africa, 11-13 September 2022. Pp 188-199</li> <li>Naude-Potgieter, R. &amp; Hermann, U.P. 2022. Visitor expectations and experiences at a museum in the Kruger National Park: more than just the Big 5. Southern Africa Institute for Management Scientists (SAIMS) Conference, Mpekwani, South Africa, 11-13 September 2022. Pp 545-557.</li> </ul> <p><b>Articles:</b></p> <ul style="list-style-type: none"> <li>Hermann, U.P. &amp; Nemaorani, TM. 2023. Determination of visitors' intentions to revisit a natural history museum in a national park. <i>Koedoe</i>, 65(1): pp TBA.</li> <li>Hermann, U.P., Nemaorani, T.M., Naudé-Potgieter, R &amp; De Klerk, C.D. 2024. Antecedents of visitor satisfaction and post-visit intentions at museum in the Kruger National Park. Journal of Park and Recreation Administration, <b>Accepted</b>  <a href="https://doi.org/10.18666/JPRA-2024-12196">https://doi.org/10.18666/JPRA-2024-12196</a></li> </ul>

Conferences hosted

<https://tut.ac.za/latest-news/351-africas-first-international-adventure-conference-spotlights-industry-in-south-africa>