

**Directorate of Health and Wellness** 

# Self-booking consultations - Student Guide

YEARS 2004-2024

DIRECTORATE OF HEALTH AND WELLNESS: Tel: 012 382-6580 | E-mail: PtaHandW@tut.ac.za | Website: www.tut.ac.za

#fromGOOD2GREAT



# HOW TO BOOK AN ONLINE CONSULTATION

When entering the appointment booking system on Self Help iEnabler, you need to start by filling in your Student credentials (see instructions below).

Use the Student Guide for Booking Appointments, Requesting Consultations, and Cancelling Appointments.

Log into iEnabler as normal by fill into your detail student number and pin



# **MAKING NEW APPOINTMENTS**

# Scroll down until you get to Medical Web

We empower people		
<ul> <li>Student Web</li> <li>Returning Students Application</li> <li>First Time Applicants</li> </ul>		School Leaving Information
<ul> <li>Re-admission</li> <li>Enquiries on Applications</li> </ul>		Application Information
<ul> <li>Enquiries on Residences</li> <li>Residence Application</li> <li>Registration</li> </ul>		Registration Information
Subject Cancellation     Qualification Cancellation	MACK MAKETE, MOKGONYANA	Residence Information
<ul> <li>Address/Communication Info</li> </ul>	Student Nbr	
<ul> <li>Residence Registration</li> <li>Class Timetable</li> </ul>	Gender	Financial Information
<ul> <li>Examination Venue</li> </ul>	Birthdate	
<ul> <li>Enquiries on Assignments</li> <li>Enquiries on Financial Aid</li> </ul>	ID Nbr	
<ul> <li>Financial Aid</li> <li>Foguicies on Test Marks</li> </ul>	Marital Status	
<ul> <li>Enquiries on Test Marks</li> <li>Examination Information</li> </ul>	Home Lang	
<ul> <li>Financial Statements</li> <li>MyGate Online Payment</li> </ul>	Citizenship	
<ul> <li>Maintain Banking details</li> </ul>	Email Address	
<ul> <li>Graduation</li> <li>Request For Information</li> </ul>		
<ul> <li>Student Finance</li> </ul>	Cellphone	
Access Control     Medical Web		
OPAC     Higher Degrees	Postal Address	
	Study Address	
	Disability	
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# To make an appointment, click on "Make Appointment".

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	Page 3		•	•	•	Ŧ	•		•
<ul> <li>Subject Cancellation</li> <li>Qualification Cancellation</li> <li>Address/Communication Info</li> <li>Address/Communication Info</li> <li>Residence Registration</li> <li>Class Timetable</li> <li>Examination Venue</li> <li>Enquiries on Assignments</li> <li>Enquiries on Financial Aid</li> <li>Financial Aid</li> <li>Financial Statements</li> <li>MyGate Online Payment</li> <li>Student Finance</li> <li>Student Finance</li> <li>Student Finance</li> <li>Access Control</li> <li>Medical Web</li> <li>Query Appointments</li> <li>Make Appointments</li> <li>OPAC</li> <li>Higher Degrees</li> </ul>	MACK MAKETE, MOKGONYANA Student Nbr Cender Birthdate ID Nbr Marital Status Home Lang Citizenship Emnail Address (Cellphone) Study Address (Study Address) (Disability)	Residence Information         Financial Information				•			•
Student Web          • Returning Students Application           • First Time Applicants           • Re-admission           • Enquiries on Applications           • Enquiries on Residences           • Residence Application		School Leaving Information Application Information Registration Information							

#### Indicate the *date* on which you wish to consult.



#### Student Web

- ✓ Returning Students Application
- ✓ First Time Applicants
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- ✓ Enquiries on Applications
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- Access Control

Medical Web
 Query Appointments
 Make Appointments

- ✓ OPAC
- Higher Degrees

Logout

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#### Make Appointments

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On *Clinic Code* click the drop-down arrow to choose the campus where you attend classes or the centre near where you live or where you work as a student assistant. **NB**: Students from Soshanguve North will choose Soshanguve.



### Choose the Practitioner that is available



#### Student Web

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✓ OPAC

Higher Degrees

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#### Make Appointments

Student Nun Name: MR M	<b>iber:</b> ACK MAKETE MOKGONYAI	NA	
Date: 26-	JAN-2024 ·2	~	
Practitioner		~	
Consultation		atient Status	

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### Choose type of consultation

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- ✓ Residence Registration
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- ✓ Examination Venue
- ✓ Enquiries on Assignments
- ✓ Enquiries on Financial Aid
- Financial Aid
- Enquiries on Test Marks
- Examination Information
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- Maintain Banking details
- Graduation
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- ✓ Student Finance
- Access Control
- Medical Web
   Query Appointments
   <u>Make Appointments</u>

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- OPAC
- Higher Degrees



Tshwane	University of Technology PRODI41	
Make Ap	pointments	
Student	Number: AR MACK MAKETE MOKGONYANA	
Date:	26-JAN-2024	
Clinic C	ode Arts/Arcdia	
Practitic	ONER MR NL MORAKALADI (0)	▼
Consultatio	on	Patient Status
	Counseling (15 Minutes) Family Planning (15 Minutes)	
	General Consultation (15 Minutes) HIV Testing (5 Minutes)	
	Vaccinations (5 Minutes)	

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### Choose "patient status" by clicking the drop-down arrow and select STUDENT.

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#### Student Web

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- ✓ OPAC
- ✓ Higher Degrees



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Student Nur Name: MR M	n <b>ber:</b> IACK MAKETE MO	KGONYANA		
Date: 24 Clinic Code Practitioner	JAN-2024 - Arts/Arcdia	(0)	v	
Consultation Ge	neral Consultation (15	Minutes)	✓ Patient Status	~



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Then click on "*Query*". This will give you the practitioners' availability times. Click on the desired time; taking note of working hours. If the time does not match your availability, you can change the practitioner.



#### Student Web

- Returning Students Application
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   Address/Communication Info
- Residence Registration
- Class Timetable
- Examination Venue
- Enquiries on Assignments
- Enquiries on Financial Aid
- Financial Aid
- Enquiries on Test Marks
- Examination Information
- ✓ Financial Statements
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Make Appointments				
Student Number:	1			
Name: MR MACK MAKETE MOKGONYANA	9			
Date: 26-JAN-2024 *231				
Clinic Code Arts/Arcdia	~			
Practitioner MR NL MORAKALADI (0)	~			
Consultation General Consultation (15 Minutes)	✓ Patient Status	STUDENT	~	Query
· · · · · · · · · · · · · · · · · · ·				
		Start	End	Make
Consultation	Duration	Time	Time	Booking
General Consultation	(15 Minutes)	08:30	08:45	
General Consultation	(15 Minutes)	08:50	09:05	
General Consultation	(15 Minutes)	09:10	09:25	Image:
General Consultation	(15 Minutes)	09:30	09:45	
General Consultation	(15 Minutes)	09:50	10:05	
General Consultation	(15 Minutes)	10:10	10:25	
General Consultation	(15 Minutes)	10:30	10:45	
General Consultation	(15 Minutes)	10:50	11:05	
General Consultation	(15 Minutes)	11:10	11:25	
General Consultation	(15 Minutes)	11:30	11:45	
General Consultation	(15 Minutes)	11:50	12:05	
General Consultation	(15 Minutes)	12:10	12:25	
General Consultation	(15 Minutes)	12:30	12:45	
General Consultation	(15 Minutes)	14:00	14:15	
General Consultation	(15 Minutes)	14:20	14:35	
C 10 11	(15 Minutes)	14:40	14:55	
General Consultation				

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### Now you can click on *Create Booking*.

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- ✓ OPAC
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Logout

Studer Name:	t Number:	
Date:	26-JAN-2024	
Clinic	Code Arts/Arcdia	~

			_	
Consultation General Consultation (15 Minutes)	Patient Status	STUDENT	~	Query

Consultation	Duration	Start Time	End Time	Make Booking
General Consultation	(15 Minutes)	08:30	08:45	
General Consultation	(15 Minutes)	08:50	09:05	
General Consultation	(15 Minutes)	09:10	09:25	
General Consultation	(15 Minutes)	09:30	09:45	
General Consultation	(15 Minutes)	09:50	10:05	
General Consultation	(15 Minutes)	10:10	10:25	
General Consultation	(15 Minutes)	10:30	10:45	
General Consultation	(15 Minutes)	10:50	11:05	
General Consultation	(15 Minutes)	11:10	11:25	
General Consultation	(15 Minutes)	11:30	11:45	
General Consultation	(15 Minutes)	11:50	12:05	
General Consultation	(15 Minutes)	12:10	12:25	
General Consultation	(15 Minutes)	12:30	12:45	
General Consultation	(15 Minutes)	14:00	14:15	
General Consultation	(15 Minutes)	14:20	14:35	
General Consultation	(15 Minutes)	14:40	14:55	
General Consultation	(15 Minutes)	15:00	15:15	
Create Booking	-			

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### You will see a pop-up message stating that your Booking number was successfully created. Then click OK.



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#### Student Web

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Higher Degrees

ienabler.tut.ac.za says

Booking number 626 successfully created.



OK

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### **Querying an Appointment and Cancellation**

You can query your appointment from the left-hand menu by clicking on *Query Appointment*. You will be directed to a page where you can view the details of the appointment. You can also view the status of the appointment, such as whether it is confirmed or cancelled. Finally, you can screenshot the appointment for your records.



### Your booking will be at the top of the list. Place your pointer on the booking number and click.



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All the details of your appointment are available for you to view.

Should you notice that you will not be able to honour your appointment, please cancel your booking in advance. Click on *Cancel Booking*.

Term		5									
Applement Data         Press         Pres         Pres <th>Student Number: Name:</th> <th></th>	Student Number: Name:										
Picer M00   Picer Pinor Picer P	Appointment Detail-										
Bubble 32     Patter 40000     Patter 50000     Patter 50000 </th <th>Clinic HW01</th> <th>Arts/Arcdia</th> <th>Date 26-JAN-24</th> <th>Time 09h30</th> <th>FRIDAY</th> <th></th> <th></th> <th></th> <th></th> <th></th> <th></th>	Clinic HW01	Arts/Arcdia	Date 26-JAN-24	Time 09h30	FRIDAY						
Consultation     Cilinic     HW01     Building     228   Consultation   Colini   Patient     Statest     Page 14	Building 228	ARTS: BUILDING 28	Floor 0	Room 28-G01A	RECEPTION						
The states of th	Consultation CC001	General Consultation	Practitioner P		MORAKALADI NL						
Rem Appointment Det Clinic HW01 Building 228 Consultation CC001 Patient Status ST Cancel Booking Page 14	Patient Status ST	STUDENT	Assistant								
Appointment Det         Clinic HW01         Building 228         Consultation CC001         Patient Status ST         Cancel Booking         Page 14	Cancel Booking										
Consultation CC001 Patient Status ST Cancel Booking Page 14	Return	s l	A	ppointmer Clinic Building	nt Deta HW01 228						
Patient Status ST Cancel Booking Booking Page 14			Co	onsultation	CC001						
Patient Status ST Cancel Booking Page 14											
Page 14			Pat	ient Status	ST						
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Your cancellation will be confirmed with a pop-up message stating that you *Booking number successfully cancelled*. Whenever an appointment is cancelled, you must schedule a new one.



# Click on "*Return*" to view the date on which you cancelled your appointment.

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Query Appointments															
Name:															
Appointment Detail										_					
Appointment Cancelled															
Clinic HW01	Arts/Arcdi	8	Date 26-J	AN-24 Tim	e 09h10	FRIDAY									
Building 228	ARTS: BU	ILDING 28	Floor 0	Roo	<b>m</b> 28-G01A	RECEPTION	I								
Consultation CC00	General C	onsultation	Practitioner P			MORAKALA	DINL								
Patient Status ST	STUDENT		Assistant												
		Retu	m												
• · · · ·											•	•		•	•
<ul> <li>✓</li> <li>✓</li> <li>✓</li> <li>✓</li> </ul>			Page 1	6					·		*	•		•	•
			Page 1	6	,	·		·			•	•	▲	· •	•

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### Upon viewing the screen, you will see a cancellation of your appointment.



### **Cancellation of appointments**

- · 24-hour notice is required for postponement or cancellation of appointments
- Appointments are self-managed by the student and may be cancelled on the online booking system. The link to access and manage your appointment will be provided in the confirmation email.



#### FOR MORE INFO PLEASE CONTACT:

Page manager: Mack Mokgonyana MokgonyanaMM@tut.ac.za | 25 Jan 2024