

**Directorate of Health and Wellness** 

# Self-booking consultations - Student Guide

YEARS 2004-2024

DIRECTORATE OF HEALTH AND WELLNESS: Tel: 012 382-6580 | E-mail: PtaHandW@tut.ac.za | Website: www.tut.ac.za

#fromGOOD2GREAT



# HOW TO BOOK AN ONLINE CONSULTATION

When entering the appointment booking system on Self Help iEnabler, you need to start by filling in your Student credentials (see instructions below).

Use the Student Guide for Booking Appointments, Requesting Consultations, and Cancelling Appointments.

Log into iEnabler as normal by fill into your detail student number and pin



# **MAKING NEW APPOINTMENTS**

# Scroll down until you get to Medical Web

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<ul> <li>Residence Application</li> <li>Registration</li> <li>Registration Information</li> <li>Residence Information</li> &lt;</ul>	<ul> <li>✓ Re-admission</li> <li>✓ Enquiries on Applications</li> </ul>		Application Information
<ul> <li>Subject Cancellation</li> <li>Qualification Cancellation</li> <li>Address/Communication Info</li> <li>Residence Registration</li> <li>Residence Registration</li> <li>Residence Registration</li> <li>Residence Registration</li> <li>Registration Venue</li> <li>Registration Ve</li></ul>	✓ Residence Application		Registration Information
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<ul> <li>Class Timetable</li> <li>Examination Venue</li> <li>Enquiries on Asignments</li> <li>Enquiries on Tist Marks</li> <li>Examination Information</li> <li>Financial Statements</li> <li>Mycate Online Payment</li> <li>Address</li> <li>Categories</li> <li>Categori</li></ul>	<ul> <li>Address/Communication Info</li> </ul>	Student Nbr	Einancial Information
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<ul> <li>Enquiries on Test Marks</li> <li>Examination Information</li> <li>Home Lang</li> <li>Citatenship</li> <li< td=""><td></td><td>ID Nbr</td><td></td></li<></ul>		ID Nbr	
<ul> <li>Examination Information</li> <li>Examination Information</li> <li>MyGate Online Payment</li> <li>Maintain Banking details</li> <li>Caduation</li> <li>Request For Information</li> <li>Student Finance</li> <li>Access Control</li> <li>Medical Web</li> <li>Postal Address</li> <li>Study Address</li> <li>Study Address</li> <li>Study Address</li> <li>Study Address</li> </ul>		Marital Status	
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<ul> <li>Access Control</li> <li>Medical Web</li> <li>OPAC</li> <li>Opac</li> <li>Study Address</li> <li>Disability</li> </ul> Page 2		Cellphone	
OPAC     Higher Degrees     Study Address     Disability     Page 2			
Higher Degrees       Istudy Address       Istudy Address       Disability   Page 2		Postal Address	
Page 2			
Page 2	Logout	Study Address	
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# To make an appointment, click on "Make Appointment".

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	Page 3		•	•	Ŧ	•	•	•	•
<ul> <li>Residence Application</li> <li>Registration</li> <li>Subject Cancellation</li> <li>Qualification Cancellation</li> <li>Address/Communication Info</li> <li>Residence Registration</li> <li>Class Timetable</li> <li>Examination Venue</li> <li>Enquiries on Assignments</li> <li>Enquiries on Financial Aid</li> <li>Financial Aid</li> <li>Enquiries on Test Marks</li> <li>Examination Information</li> <li>Financial Statements</li> <li>MyGate Online Payment</li> <li>Maintain Banking details</li> <li>Graduation</li> <li>Request For Information</li> <li>Student Finance</li> <li>Access Control</li> <li>Medical Web</li> <li>Query Appointments</li> <li>Make Appointments</li> <li>Make Appointments</li> <li>Logout</li> </ul>	MACK MAKETE, MOKCONYANA Student Nbr Cender Birthdate ID Nbr Marital Status Home Lang Citizenship Email Address Citizenship Study Address Study Address Disability	Registration Information         Residence Information         Financial Information					•		•
Student Web <ul> <li>Returning Students Application</li> <li>First Time Applicants</li> <li>Re-admission</li> <li>Enquiries on Applications</li> <li>Enquiries on Residences</li> </ul>		School Leaving Information							

#### Indicate the *date* on which you wish to consult.



#### Student Web

- ✓ Returning Students Application
- ✓ First Time Applicants
- ✓ Re-admission
- ✓ Enquiries on Applications
- ✓ Enquiries on Residences
- ✓ Residence Application
- ✓ Registration
- ✓ Subject Cancellation
- ✓ Qualification Cancellation
- Address/Communication Info
- ✓ Residence Registration
- ✓ Class Timetable
- ✓ Examination Venue
- Enquiries on Assignments
- ✓ Enquiries on Financial Aid
- ✓ Financial Aid
- ✓ Enquiries on Test Marks
- ✓ Examination Information
- ✓ Financial Statements
- ✓ MyGate Online Payment
- ✓ Maintain Banking details
- Graduation
- ✓ Request For Information
- ✓ Student Finance
- Access Control

 Medical Web Query Appointments

- Make Appointments
- ✓ OPAC
- ✓ Higher Degrees

Logout

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#### Make Appointments

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On *Clinic Code* click the drop-down arrow to choose the campus where you attend classes or the centre near where you live or where you work as a student assistant. **NB**: Students from Soshanguve North will choose Soshanguve.



### Choose the Practitioner that is available



#### Student Web

- ✓ Returning Students Application
- ✓ First Time Applicants
- ✓ Re-admission
- ✓ Enquiries on Applications
- ✓ Enquiries on Residences
- ✓ Residence Application
- ✓ Registration
- Subject Cancellation
- ✓ Qualification Cancellation
- ✓ Address/Communication Info
- ✓ Residence Registration
- ✓ Class Timetable
- ✓ Examination Venue
- ✓ Enquiries on Assignments
- ✓ Enquiries on Financial Aid
- Financial Aid
- Enquiries on Test Marks
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- ✓ Financial Statements
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- ✓ Request For Information
- ✓ Student Finance
- ✓ Access Control
- Medical Web
   Query Appointments
- Make Appointments
- ✓ OPAC

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Higher Degrees

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#### Make Appointments

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Student Nu Name: MR		ETE MOKGON	IYANA		
	5-JAN-2024	-23			
Clinic Code	Arts/Arcdia		~		
Practitione	r			~	
Consultation	MR NL MOR			atient Status	

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### Choose type of consultation

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#### Student Web

- ✓ Returning Students Application
- ✓ First Time Applicants
- ✓ Re-admission
- ✓ Enquiries on Applications
- ✓ Enquiries on Residences
- ✓ Residence Application
- ✓ Registration
- Subject Cancellation
- Qualification Cancellation
- ✓ Address/Communication Info
- ✓ Residence Registration
- ✓ Class Timetable
- ✓ Examination Venue
- ✓ Enquiries on Assignments
- ✓ Enquiries on Financial Aid
- Financial Aid
- Enquiries on Test Marks
- Examination Information
- ✓ Financial Statements
- ✓ MyGate Online Payment
- Maintain Banking details
- Graduation
- ✓ Request For Information
- ✓ Student Finance
- Access Control
- Medical Web
   Query Appointments
   <u>Make Appointments</u>

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Tshwane	University of Technology PRODI41	
Make Ap	opointments	
	t <b>Number:</b> MR MACK MAKETE MOKGONYANA	
Name.		
Date:	26-JAN-2024	
Clinic C	code Arts/Arcdia 🗸	
Practitio	ONER MR NL MORAKALADI (0)	▼
Consultatio	on	Patient Status
	Counseling (15 Minutes) Family Planning (15 Minutes)	
	General Consultation (15 Minutes)	
	HIV Testing (5 Minutes)	
	Vaccinations (5 Minutes)	

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### Choose "patient status" by clicking the drop-down arrow and select STUDENT.

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#### Student Web

- ✓ Returning Students Application
- ✓ First Time Applicants
- ✓ Re-admission
- ✓ Enquiries on Applications
- ✓ Enquiries on Residences
- ✓ Residence Application
- ✓ Registration
- Subject Cancellation
- Qualification Cancellation
- Address/Communication Info
- Residence Registration
- Class Timetable
- Examination Venue
- Enquiries on Assignments
- Enquiries on Financial Aid
- ✓ Financial Aid
- ✓ Enquiries on Test Marks
- Examination Information
- ✓ Financial Statements
- ✓ MyGate Online Payment
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   Query Appointments
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Student Nun Name: MR N	n <b>ber:</b> IACK MAKETE M	OKGONYANA			
Clinic Code	JAN-2024 +2023 Arts/Arcdia MR NL MORAKALA	DI (0)	<b>~</b>		
Consultation Ge	neral Consultation (1	5 Minutes)	✓ Pa	tient Status	~

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Then click on "*Query*". This will give you the practitioners' availability times. Click on the desired time; taking note of working hours. If the time does not match your availability, you can change the practitioner.



#### Student Web

- Returning Students Application
- ✓ First Time Applicants
- Re-admission
- Enquiries on Applications
- Enquiries on Residences
- Residence Application
- Registration
- Subject Cancellation
- Qualification Cancellation
   Address/Communication Info
- Residence Registration
- Class Timetable
- Examination Venue
- Enquiries on Assignments
- Enquiries on Financial Aid
- Financial Aid
- Enquiries on Test Marks
- Examination Information
- ✓ Financial Statements
- ✓ MyGate Online Payment
- Maintain Banking details
- Graduation
- Request For Information
- Student Finance
- Access Control
   Medical Web
   Query Appointments
- Make Appointments

   OPAC
- Higher Degrees



Make Appointments				
Student Number: Name: MR MACK MAKETE MOKGONYANA				
Date: 26-JAN-2024				
Clinic Code Arts/Arcdia	~			
Practitioner MR NL MORAKALADI (0)	~			
Consultation General Consultation (15 Minutes)	✓ Patient Status	STUDENT	~	Query
				200.)
Consultation	Duration	Start Time	End Time	Make Booking
General Consultation	(15 Minutes)	08:30	08:45	
General Consultation	(15 Minutes)	08:50	09:05	
General Consultation	(15 Minutes)	09:10	09:25	
General Consultation	(15 Minutes)	09:30	09:45	
General Consultation	(15 Minutes)	09:50	10:05	
General Consultation	(15 Minutes)	10:10	10:25	
General Consultation	(15 Minutes)	10:30	10:45	
General Consultation	(15 Minutes)	10:50	11:05	
General Consultation	(15 Minutes)	11:10	11:25	
General Consultation	(15 Minutes)	11:30	11:45	
General Consultation	(15 Minutes)	11:50	12:05	
General Consultation	(15 Minutes)	12:10	12:25	
General Consultation	(15 Minutes)	12:30	12:45	
General Consultation	(15 Minutes)	14:00	14:15	
General Consultation	(15 Minutes)	14:20	14:35	
General Consultation	(15 Minutes)	14:40	14:55	
General Consultation	(15 Minutes)	15:00	15:15	

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### Now you can click on *Create Booking*.

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- Returning Students Application
- ✓ First Time Applicants
- Re-admission
- Enquiries on Applications Enquiries on Residences
- ✓ Residence Application
- Registration
- ✓ Subject Cancellation
- Qualification Cancellation
- Address/Communication Info
- ✓ Residence Registration
- Class Timetable
- Examination Venue
- Enquiries on Assignments
- ✓ Enquiries on Financial Aid
- Financial Aid
- Enquiries on Test Marks
- Examination Information
- Financial Statements
- ✓ MyGate Online Payment
- Maintain Banking details
- ✓ Graduation
- ✓ Request For Information
- ✓ Student Finance
- ✓ Access Control Medical Web
- Query Appointments Make Appointments
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Student Nur Name:	mber:		
Date: 26	-JAN-2024		
Clinic Code	Arts/Arcdia	~	
Drastitioner	MR NL MORAKALADI (0)		

12						
Consultation	General Consultation (15 Minutes)	~	Patient Status	STUDENT	~	Query

Consultation	Duration	Start Time	End Time	Make Booking
General Consultation	(15 Minutes)	08:30	08:45	
General Consultation	(15 Minutes)	08:50	09:05	
General Consultation	(15 Minutes)	09:10	09:25	
General Consultation	(15 Minutes)	09:30	09:45	
General Consultation	(15 Minutes)	09:50	10:05	
General Consultation	(15 Minutes)	10:10	10:25	
General Consultation	(15 Minutes)	10:30	10:45	
General Consultation	(15 Minutes)	10:50	11:05	
General Consultation	(15 Minutes)	11:10	11:25	
General Consultation	(15 Minutes)	11:30	11:45	
General Consultation	(15 Minutes)	11:50	12:05	
General Consultation	(15 Minutes)	12:10	12:25	
General Consultation	(15 Minutes)	12:30	12:45	
General Consultation	(15 Minutes)	14:00	14:15	
General Consultation	(15 Minutes)	14:20	14:35	
General Consultation	(15 Minutes)	14:40	14:55	
General Consultation	(15 Minutes)	15:00	15:15	
Create Booking	1 N N			

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### You will see a pop-up message stating that your Booking number was successfully created. Then click OK.



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#### Student Web

- Returning Students Application
- ✓ First Time Applicants
- Re-admission
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Higher Degrees

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Booking number 626 successfully created.



OK

### **Querying an Appointment and Cancellation**

You can query your appointment from the left-hand menu by clicking on *Query Appointment*. You will be directed to a page where you can view the details of the appointment. You can also view the status of the appointment, such as whether it is confirmed or cancelled. Finally, you can screenshot the appointment for your records.



### Your booking will be at the top of the list. Place your pointer on the booking number and click.



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All the details of your appointment are available for you to view.

Should you notice that you will not be able to honour your appointment, please cancel your booking in advance. Click on Cancel Booking.

Query Appointments	5								
Student Number: Name:									
Appointment Detail									
Clinic HW01	Arts/Arcdia	Date 26-JAN-24	Time 09h30	FRIDAY					
Building 228	ARTS: BUILDING 28	Floor 0	Room 28-G01A	RECEPTION					
Consultation CC001	General Consultation	Practitioner P		MORAKALADI NL					
Patient Status ST	STUDENT	Assistant							
Cancel Booking									
Return	2								
Kelum		A	ppointme						
	•			HW01					
			Building	228					
		C	onsultation	CC001					
		Pat	ient Status	ST					
		Can	cel Booking						
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Your cancellation will be confirmed with a pop-up message stating that you *Booking number successfully cancelled*. Whenever an appointment is cancelled, you must schedule a new one.



# Click on "*Return*" to view the date on which you cancelled your appointment.

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Student Number: Name: Appointment Detail Appointment Cancelled Clinic HW01 Arts/Arcdia Building 228 ARTS: BUILDING Consultation CC001 General Consulta Patient Status ST STUDENT Return			09h10 28-G01A	FRIDAY RECEPTION MORAKALADI NL						
Appointment Detail Appointment Cancelled Clinic HW01 Arts/Arcdia Building 228 ARTS: BUILDING Consultation CC001 General Consulta Patient Status ST STUDENT Return	8 Floor 0 n Practitioner P Assistant			RECEPTION						
Appointment Cancelled Clinic HW01 Arts/Arcdia Building 228 ARTS: BUILDING Consultation CC001 General Consulta Patient Status ST STUDENT Return	8 Floor 0 n Practitioner P Assistant			RECEPTION						
Building 228 ARTS: BUILDING Consultation CC001 General Consulta Patient Status ST STUDENT	8 Floor 0 n Practitioner P Assistant			RECEPTION						
Consultation CC001 General Consulta Patient Status ST STUDENT	n Practitioner P Assistant	Room	28-G01A							
Patient Status ST STUDENT	Assistant			MORAKALADI NL						
Return										
	eturn									
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### Upon viewing the screen, you will see a cancellation of your appointment.



### **Cancellation of appointments**

- · 24-hour notice is required for postponement or cancellation of appointments
- Appointments are self-managed by the student and may be cancelled on the online booking system. The link to access and manage your appointment will be provided in the confirmation email.



#### FOR MORE INFO PLEASE CONTACT:

Page manager: Mack Mokgonyana MokgonyanaMM@tut.ac.za | 25 Jan 2024