

## MAGISTER TECHNOLOGIAE: CONTACT CENTRE MANAGEMENT

Qualification code: MTCC01 - NQF Level 8

Campus where offered: Pretoria Campus (research)  
Last year of new intake: 2019  
Teach-out (phase-out) date: 31 December 2022

Students registered for this qualification should complete their studies according to the teach-out date prescribed for the qualification, subject to the stipulations of Regulation 3.1.11 and 3.1.13 in the Students' Rules and Regulations.

Information on phased-out programmes can be obtained from the TUT website, [www.tut.ac.za](http://www.tut.ac.za).

### CURRICULUM

Consult the 2019 Faculty Prospectus for the full contents of the qualification.

CODE	SUBJECT	CREDIT
CCC500T	Dissertation: Contact Centre Management	(1,000)
CCC500R	Dissertation: Contact Centre Management (re-registration)	(0,000)
TOTAL CREDITS FOR THE QUALIFICATION:		<b>1,000</b>

