

MAGISTER TECHNOLOGIAE: CONTACT CENTRE MANAGEMENT

Qualification code: MTCC01 - NQF Level 8

Campus where offered: Pretoria Campus (research)
Last year of new intake: 2019
Teach-out (phase-out) date: 31 December 2022

Students registered for this qualification should complete their studies according to the teach-out date prescribed for the qualification, subject to the stipulations of Regulation 3.1.11 and 3.1.13 in the Students' Rules and Regulations.

Information on phased-out programmes can be obtained from the TUT website, www.tut.ac.za.

CURRICULUM

Consult the 2019 Faculty Prospectus for the full contents of the qualification.

| CODE | SUBJECT | CREDIT |
|--------------------------------------|--|--------------|
| CCC500T | Dissertation: Contact Centre Management | (1,000) |
| CCC500R | Dissertation: Contact Centre Management (re-registration) | (0,000) |
| TOTAL CREDITS FOR THE QUALIFICATION: | | 1,000 |

